### **APPENDIX D**

### REDACTED TEXT

### 16th November 2020

# SC CON ENDS 26.11.20 VALID PCD & PNN (A)

Dear Head of Safer Communities,

I wrote a letter re The Montpelier Inn on the 14th November and realised that it may not have been specific enough. As I live REDACTED TEXT, I appreciate it's important I write a more comprehensive account of my experiences.

As background, I've lived here for nearly 10 years and with 3 pub landlords in that time. Firstly, REDACTED TEXT who was not respectful of his neighbours and the noise levels were unbelievable. Noise Abatement ended up taking him to court.

REDACTED TEXT came next and his opening night was incredibly busy and noisy with people pouring onto the street and could be heard streets away with motorbikes racing up and down etc. He had lots of live bands and did try to be respectful to the neighbours, but that often didn't work. I heard due to financial difficulties and passed the managing of the pub to Ash (this may not be the case, but what I heard). Ash did meet up with us neighbours (although he arranged the meeting and set the time he kept us waiting over 40 mins while he and REDACTED TEXT had supper) in the pub to discuss how to be a good neighbourhood pub, he took notes, outlined what he'd do but he didn't stick to his word on many points.

The complaints I've had during the time Ash, REDACTED TEXT have collaborated are:

- \* The general noise levels are really high people seem to shout and not talk to each other as they do at The Windmill, The Hampton and other local pubs (REDACTED TEXT).
- \* Loud thumping music can be head in most of REDACTED TEXT, so I tend to stay in REDACTED TEXT as much as possible

as the sound doesn't travel there.

- \* They've had speakers outside and one time they had a DJ playing music outside the pub.
- \* Sometimes I get people from the pub REDACTED TEXT and one was even abusive verbally when I asked him to move so one of REDACTED TEXT.
- \* I've seen vomit outside REDACTED TEXT at no 6 on several occasions.
- \* Their pot plants were regularly taken out of their pots and strewn about.
- \* A neighbour saw someone peeing in my pot plants.
- \* There's always lots of cigarette butts outside both number 6 and REDACTED TEXT due to smokers wandering over to talk (often loudly) on their phones and smoke outside REDACTED TEXT.
- \* When I walk my dog in the mornings there's been broken glass on the pavement outside the pub from the
- night before that hasn't been swept up.
- \* When I walk my dog in the evenings, I've been avoiding walking past the pub as I

have stopped feeling comfortable doing so since the first lockdown.

- \* Post the first lockdown the pub was significantly louder with birthday parties, thumping music, screaming and
- shouting, no social distancing, and it's felt out of control.
- \* I've been woken at 3am, 4am with people coming out of the pub and into taxis.
- \* My sleep is often broken by the noise levels from the pub.
- \* Over the summer there were often screaming and shouting people at the back and I thought it might have been student parties in someone's garden until I was told it was from the back outside space of the pub. They were really loud so there was no escape from noise at the front or back of my home.

#### REDACTED TEXT

\* I used to complain to Ash if the pub got too loud and he responded to start with and then changed his number. I believe he's changed it a few times, so I've not been able to complain by phone. As I live on my own, I'd find going into a noisy pub to complain about noise intimidating. Due to the pandemic it also wouldn't have felt safe to do so.

I spoke with REDACTED TEXT several times post lockdown to let her know that I thought the pub had got out of control - I know I used the word feral as it seemed to sum it up.

REDACTED TEXT passed me on to REDACTED TEXT. He suggested I write a 2-week diary to which I said no to as REDACTED TEXT wrote one back in August and nothing had changed. I also don't get anything like as much trouble as she does REDACTED TEXT, He said he was going to send the Montpelier Inn another letter and get the police involved which was reassuring. That weekend the pub was really quiet, so his efforts worked for a short time.

REDACTED TEXT kindly met with a few of us neighbours on the 11th October and said she'd get the drug squad and the police involved too. Again, sadly her efforts didn't last long.

I hope this gives you an overview of what's been going on from

my perspective. Thank you and with kind regards

#### REDACTED TEXT

PS On the 6th February 2018 REDACTED TEXT emailed the following to a REDACTED TEXT who has since moved. Only no 8 seems to have been adhered to:

- "I met with Ash yesterday and he promised the following:
- 1. No music after 10pm, just background music.
- 2. Signs will be up about coming inside after 10pm by Friday this wk.
- 3. He says windows and doors are closed already at 10pm every night and assures me this will continue into the summer.
- 4. He will let me know on Friday about when double glazing will be installed on the window on borough st.
- 5. He will get back to me by Friday 16th re the curtains and if this can go ahead.
- 6. There won't be a need for outer door enclosures as there won't be music other than background music after 10pm.
- 7. He will text me today and I have just reminded him to tell me what security firm he is using to person the door for live events.
- 8. There are no live singers or acoustic bands."

		ΓF			

15 Nov 20

# SC CON ENDS 26.11.20 VALID PCD & PPN (B)

Dear Councillors
I am writing to object about the anti-social behaviour relating to the Montpelier Inn Pub. The landlord encourages a very rough crowd who scream and shout as they walk down the surrounding streets. I'm not surprised a stabbing has now happened.
Close that pub.
Best
REDACTED TEXT

### To REDACTED TEXT

Head of Safer Communities Brighton and Hove City Council 14th November 2020

Montpelier Inn BN131F

#### REDACTED TEXT

note in Support of the Application by Sussex Police

## SC CON ENDS 26.11.20 VALID PCD & PPN (C)

As you will see from my address. REDACTED TEXT the Montpelier Inn at the top of REDACTED TEXT and have lived there since REDACTED TEXT. Before the current owner arrived, we used to drink happily in that different kind of Montpelier Inn, and I would like to offer three points regarding the current situation.

What Type of Pub

Essentially this is a Sports Bar with as its main attraction Sky Sports. All else failed, DJs, Bands and Food etc

A drinker's pub with lots of floor space, to allow maximum numbers. Many tables and chairs removed.

A smoker's pub with substantial outside space, onto the pavement. Packed when tv events, day and night.

The Environment Created on Sport Event Times

The pub overflowing inside and out, not just the weekends. contrasted by days and nights when its empty.

Rival football supporters meeting at the pub, e.g. Arsenal v Spurs, Brighton V Any. England v Any heavy drinking, high excitement. and a combative tension. All ages but all focussed on the competition.

Impact on the Neighbourhood and the Residents

Cars overwhelming the streets, most in permit spaces, on pavements, on comers, from 7pm onwards. Continuous row during the events and break periods, mostly from outside on the pavement.

From 10pm till often 1/2a.m. in the morning, customers spill out rowing, shouting, swearing, screaming. Cars, motorbikes accelerate away irrespective of the noise or any speed limit and the hour.

However, the most important issue in this whole difficult situation is the landlord.

He is a nice young man who has created something he cannot control.

He is a small gentle person with no air of the personal authority needed to control what he has created. He rarely has serious.professional security, and hopes by notices and requests that all will be ok.

He cannot and will never be in control of his customers, the customers control him.

In any event this type of pub just does not belong in this neighbourhood

## **REDACTED TEXT**

PS, Just days after he arrived, as an ex customer and REDACTED TEXT, I told him this would happen, if he went down the mass, cheap lager football route. He ignored that advice even though I told him he would make more profit in a "select" local meeting pub and be far more in tune with the people living around him.

# SC CON ENDS 26.11.20 VALID PCD & PPN (D)

Dear Councillors

Something has to be done about the Montpelier Inn Pub and it's careless and **b**w breaking owner. My REDACTED TEXT are at our wits end after years of noise and public disorder cumulating last week in a stabbing outside my REDACTED TEXT. This pub needs to lose its licence.

The landlord shows no respect for his neighbours with loud music and shouting a regular occurrence. Drunks regularly pour out from his premise at night screaming and arguing as they walk down the road. The owner seems to have no social distancing rules or respect and on the last night before the recent lockdown the pub was jam packed, curtains down. The fact that a fight fell out on the street was no surprise to me but a stabbing on my doorstep is a step too tar.

Something needs to change

**Yours Sincerely** 

#### REDACTED TEXT

16/11/2020

# SC CON ENDS 26.11.20 VALID PCD & PPN (D)

Montpelier Inn, Brighton BNI 3BF

I write in support of my REDACTED TEXT to the Montpelier Inn. My Partner and I lived In REDACTED TEXT. We understood living near a public house would likely involve some disturbance and for seventeen years we had no issues, then all the problems began.

The emphasis of the pub went from sports to a music venue. This changed the dynamics of the pub and its clientele which led to a catalogue of antisocial behaviour. We were regularly disturbed by loud music, shouting and arguments late into the night, especially at closing time, it felt at times out of control.

We complained to Ash the owner of the pub many, many times, face to face and countless texts we told him exactly how this was affecting us usually late in the evening. We had a meeting with him and several close neighbours, he seemed to understand and was sympathetic but took very little effective action.

After little improvement we asked REDACTED TEXT to help us. She had a meeting with Ash and he agreed to sound proof the windows and side door, fit sound proof curtains to the main doors, a limiter to the sound system, have security on the door and all drinkers in by 10 pm, most of which he didn't do. Though for a few months it improved - then back to the same problems.

In an attempt to limit the noise, we upgraded the REDACTED TEXT with double- glazed units, with little effect. REDACTED TEXT to the pub became unbearable and was one of the main reasons we felt we had to REDACTED TEXT.

We feel very sorry for REDACTED TEXT and neighbours still living close to the Pub and write in

support of any action to be taken.

Yours sincerely,

Head of Safer Communities 2nd Floor Bartholomew House Bartholomew Square Brighton BN1 IJP

## SC CON ENDS 26.11.20 VALID PCD & PPN (F)

Dear Sir/Madam,

### REDACTED TEXT

License Review - Montpelier Inn. 7-8 Montpelier Place Brighton BNI 3Bf

Representations – REDACTED TEXT

I am responding to the notice asking for representations in relation to a review of the license of Montpelier Inn dated 12t h November 2020.

In April 2020 I moved into REDACTED TEXT having owned the REDACTED TEXT since 1999. I am now a REDACTED TEXT. REDACTED TEXT I have been there I have become increasingly concerned about the level of noise and disturbance caused by customers in the pub culminating in the serious crime and disorder of Wednesday 4t h November 2020 which I witnessed.

On this evening I was outraged by the number of occupants of the pub spilling out on the streets after I0pm in a period of restrictions due to the pandemic. There seemed to be no difference to the behavior of the customers due to the pandemic than at any other time. I counted 30-40 people in the small area outside the pub all tightly packed and not wearing masks. There were many other people who had spilled out onto the pavement and road and many altercations taking place, disrupting pedestrians, traffic and of course REDACTED TEXT. There seemed to be a complete lack of leadership and direction coming from the pub as to what people should have been doing and of course this led to the terrible incident that took place further along the road. (I have spoken to the police about this incident and told them everything I saw).

Other problems I have experienced in the last 7 months include the following:

- Excessive noise until late in the evening and early morning on many occasions
- The REDACTED TEXT filling with the smell of cannabis coming from the outside part of the Montpelier Inn (REDACTED TEXT)
- Customers of the pub parking REDACTED TEXT
- Customers of the pub sitting REDACTED TEXT finding drinks placed on REDACTED TEXT spilled on it
- Rubbish, cigarette butts and drug paraphernalia discarded by customers of the pub while standing outside REDACTED TEXT.
- On a number of occasions there has been vomit outside REDACTED TEXT which I have had to clear up and on many occasions smashed glass.
- Cars and Vans parked on the pavement outside REDACTED TEXT and the pub itself causing obstruction to me and other road users.

• We have a number of plants REDACTED TEXT to improve the environment, these regularly get vandalized after pub closing time.

I would summarise once more by saying that this seems to be caused in part by a lack of leadership from the licensee and a lack of concern about the effects of customer behaviour on the lives of the neighbours. It is also due to the 'type' of individuals this premises seems to attract.

Submitted for your consideration.

From: REDACTED TEXT

Sent: 12 November 2020 16:04

To: REDACTED TEXT

Subject: Complaint regarding The Montpelier Inn

## SC CON ENDS 26.11.20 VALID PCD & PPN (G)

Hi there,

We hope this email finds you well. Myself and my partner are residents of REDACTED TEXT. Following the fight and stabbing that took place in the evening of the 4th of November, we are writing to raise concerns about The Montpelier Inn and its management. We are aware that you have heard, or will hear, from several other residents on this subject and we would like to add our voices to this response. Following these events, we feel justified in suggesting that the establishment is evidently not safe and that the management is not fit for purpose. In fact, we already had concerns about the pub, it's been obtrusively noisy at times and, on the two occasions we've been inside, it felt quite unfriendly. We feel that the management's inability to maintain a safe establishment and presence in our community is inexcusable and must be addressed. This suggestion feels particularly reasonable given the residential nature of our area. We hope that there is some discussion happening already on this subject and we would like to be notified of any developments where possible.

Kind regards,

REDACTED TEXT Date:

Ref:

Phone: 24th November 2020

2020/06495/NOI/EH

**REDACTED TEXT** 

e-mail: REDACTED TEXT

## SC CON ENDS 26.11.20 VALID PPN (H)

#### Dear REDACTED TEXT

Re. Premises Licence Review Re. Montpelier Inn, 7 - 8 Montpelier Place, Brighton, BNI 3BF

I understand that under the provisions of the Licensing Act 2003, due to a serious incident that recently occurred at the above premises, the Police have called for a review of the Montpelier Inn with regards to the licensing objective of "Crime & Disorder".

On behalf of Brighton & Hove City Council's Environmental Protection team I am also making a representation in order to detail the complaints that we have received over the last 24 months with regards to the licensing objective of the "Prevention of Public Nuisance".

Since early 2019 complaints have been received by my department with regards to noise from smokers/customers outside the premises.

They began in early 2019 when the following allegation was made by the REDACTED TEXT:

"03.03.19: Continuous noise disturbance from music and customers smoking and talking outside. Mainly in evenings Fri- Sun. REDACTED TEXT. I have resulted in taking sleeping tablets to fall asleep. I have complained to the landlord on every occasion and it gets quiet for a bit then half hour later the problem occurs again.

"Customers frequently smoke on REDACTED TEXT It's the customers of the pub and the air bnb that are causing the issue. When they smoke on REDACTED TEXT. The pub has a licence till 5am and so there is no stopping them. This has been an ongoing problem and now I am considering having to REDACTED TEXT. I have called the police before. I have been worried to inform the council as I know this causes problems when I sell as I have to declare this, but I can't take any more. The pub never has door staff and so there seems to be little control of any rowdy customers."

Subsequently, I wrote to the Premises Licence Holder. I reminded them of the law with regards to statutory noise nuisance and the conditions on the premises licence that must be upheld and adhered to.

Upon receiving the letter, I received a call from Mr Michael Robinson. Mr Robinson is not named on the premises licence. He is however named as a director of Rock & Roller Coaster Limited – the company named as the holder of the premises licence.

He gave me various undertakings and assurances about how management of the premises would be improved. For a period, no further complaints were received.

However, in April of this year, the occupier of the adjoining property made a new complaint alleging:

"Ongoing noise issues since September 2019 (tried to sort out directly). Unnecessarily loud music (when pub is near empty for example). Noise going past 11 o'clock on frequent occasions. Random increases in noise at early hours of morning some night. Playing loud music with friends on balcony (that faces our building) during Covid-19 lockdown."

The premises licence holder was once again written to by me. Nothing was heard back from the premises this time and the complainant REDACTED TEXT alleged that they continued to experience noise from customers/smokers outside the premises.

As a result, the complainant submitted a noise diary covering the period from 7th August to 25th August that made the following allegations:

"07.08.20: Lots of people outside the pub in fenced area all night making noise. I recorded the sound REDACTED TEXT and shared with the landlord. He moved a table to discourage people from standing closer to REDACTED TEXT. Problem persisted as they just stood instead.

"08.08.20: The pub has new urinals fitted during lockdown. If not turned off in the evening I have the sound of 5 cisterns continually to fill all night long right by the REDACTED TEXT. This is not news to the landlord; I have complained before and he agreed to turn them down after 10pm and off at night.

"10.08.20: Lots of customers making noise outside in fenced area of the pub. I messaged landlord to reduce the noise outside so I could REDACTED TEXT

"13.08.20: REDACTED TEXT by urinal noise in bedroom. Messaged landlord to again turn them off.

"14.08.20 Noise from customers and music blaring from the pub outside unbearable. Messaged landlord to act.

"16.08.20 Urinals left on all night. Could not sleep in REDACTED TEXT due to the sound.

"18.08.20 Noise from customers outside REDACTED TEXT. Messaged the landlord to move the table close to me and discourage sound.

"19.08.20 Pub is really quiet, so the landlord decided to message me to see if I am happy with the noise levels. There are literally 4 customers in his pub.

"21.08.20: Lots of people outside the pub in fenced area all night making noise. Music blaring out. Several customers mopeds parked REDACTED TEXT. Glasses smashed, REDACTED TEXT used as a phone booth. Constant noise all night long. Landlord did nothing as there was an 18th Birthday party on. Woke up to sick on my REDACTED TEXT.

"22.08.20: Landlord messages me as he was fully aware of how terrible the noise was the night before. Claims he needs advice. He was provided advice when REDACTED TEXT intervened. on what to do to reduce noise in 2019 but no action was taken, just empty promises.

"23.08.20: Outdoor customer noise level unbearable, I can hear every word of the drunk conversations whilst REDACTED TEXT. I messaged landlord at 2.20am again to reduce noise. No response.

"25.08.20 Urinals left on despite messaging the landlord. Messaged landlord again at 3.44am due to noise and reminding him how important and disturbing his lack of action is to us and also for me being able to function at work due to REDACTED TEXT. Not response."

Once I received back the noise diary, I made further attempts to contact the premises and eventually managed to speak again with Mr Michael Robinson.

With regards to the allegations concerning noise from the urinals, Mr Robinson explained that this issue had been addressed as the automatic flush system that was causing the complaints from their neighbour had been switched off.

Afterwards, I discussed this issue with the complainant, and they confirmed that this particular issue had been resolved.

Through conversations with the complainant they explained that they were classed as a vulnerable person in the current COVID pandemic. As such, they did not want me to visit them to install noise recording equipment.

Therefore, I requested that my colleague who was accompanying the Police and carrying out late night weekend visits to any licenced premises of concern, to prioritise Montpelier Inn.

No noise that could be classed as a public nuisance was witnessed at the times my colleague visited the premises. However, they noted that smokers outside the premises could view the TV showing Sky football matches through the window. This gives customers no incentive to quickly go back into the premises to continue watching a football match and could potentially result in customers staying outside the front of the premises longer than would be considered the norm.

Without more specific conditions applied to the licence regarding use of the outside area, there is potential for the licensing objective of the prevention of public nuisance may be undermined. As such, I formally submit this representation.

ou					

From: REDACTED TEXT

Sent: 25 November 2020 17:06

To: REDACTED TEXT

Cc: REDACTED TEXT

Subject: Supporting representation: Review of the Montpelier Inn

Importance: High

## SC CON ENDS 26.11.20 VALID PCD, PPN, PCH & PC (I)

Dear REDACTED TEXT,

I am writing on behalf of both myself and REDACTED TEXT, copied in here, to submit supporting representation for the Police calling the Review into the Montpelier Inn pub on Montpelier Place, which is located in our ward of Regency.

Regency runs from the Palace Pier to the Peace Statue and up to seven dials, and so we have the majority of pubs, clubs, restaurants and drinking and nightlife establishes in the entire city of Brighton and Hove. We have REDACTED TEXT, and I myself have been a REDACTED TEXT in the city for 11 and a half years. Neither of us has ever experienced a case that comes remotely near to that of the Montpelier Inn. The problems associated with the pub include noise, anti-social behaviour, violence and drug-taking, and we have attempted to deal with them since at least 2018 (if not before – I know that the council brought the previous landlord to court and residents complain that the pub has had problems for over a decade), by acting as REDACTED TEXT, if you like, between the management and the residents: to no avail. And unfortunately, due to the continual lack of action on the part of the management of the pub, the community has now experienced a stabbing which emanated from the pub itself. It is time for something definitive to be done, before more damage is caused, more people are hurt and more lives are ruined.

Needless to say therefore, that as REDACTED TEXT, we are delighted that the Police has called a Summary (Expedited) Review into the Montpelier Inn, which is clearly associated with not only serious crime but serious disorder as well.

Clearly, the incident on Wednesday 4th November 2020 is a matter arising at the premises in connection with all of the four licensing objectives:

• the prevention of crime & disorder;

Four men were arrested on suspicion of attempted murder after a man was stabbed in a mass brawl, a fight involving about 20 men, on Montpelier Place. It has been noted that those involved in this horrific incident were customers of the Montpelier Inn pub that evening. As well as this incident, on an ongoing basis, drug paraphernalia associated with the pub goers is found by local residents right outside the pub, and the snorting of, for example, cocaine, is seen to take place by the patrons.

## public safety;

The Designated Premises Supervisor has failed to ensure good crowd management and this has left a 40 year old man seriously injured but stable in hospital, but he could have very easily been dead. Indeed, his critical state has led to the arrests being on the grounds of suspected attempted murder.

## the prevention of public nuisance;

Recorded music is not reduced to background level during the 'wind down' period, instead it is on full blast throughout. Patrons do not all leave the premises before closing time, which is supposed to be at 01:30 at the very latest, on Friday and Saturday nights, and the external area is not closed and cleared of patrons by closing time. Instead, people are regularly hanging around inside and outside of the pub until 2am or 3am, sometimes later. The landlord constantly fails to effectively request the public to respect the needs of local residents and to leave the premises and the area quietly, and so the daily quality of lives of our constituents are completely blighted by the perpetual noise nuisance coming from the pub and by people leaving the pub, leading to residents being unable to function due to lack of sleep, inability to enjoy their homes in tranquillity and ultimately having poor physical and mental health problems. The licensee has failed to ensure that noise or vibration does not emanate from the premises so as to cause a nuisance to nearby properties. Instead, the only place noise and vibration does not seem to reach is to some, but by no means all, of the basements of nearby properties. Therefore, the licensee has clearly failed to ensure that excessive noise does not come from the premises, such as to cause people in the neighbourhood to be unreasonably disturbed. Instead, people in the neighbourhood are constantly disturbed by the excessive noise and antisocial behaviour emanating from the pub.

protection of children from harm.

16 and 17 year olds are allowed onto the pub premises at any time, and those until 16 must be accompanied by an adult. Given that crime and disorder, antisocial behaviour, noise and nuisance regularly takes place in and around the Montpelier Inn, and the stabbing illustrates that very well: this pub does not protect children from harm.

Many thanks again to Sussex Police for taking leadership on this issue, and for having brought the license of the Montpelier Inn, in for Review. We very much hope, given the substantial evidence against the pub, that their license will be revoked with immediate effect, so that the community can finally live in peace and without harm.

Best wishes,

**REDACTED TEXT** 

23 November 2020

Brighton & Hove City Council Safer Communities Department 2nd Floor Bartholomew House Bartholomew Square

Brighton BNI IJP

## SC CON ENDS 26.11.20 VALID PCD & PPN (J)

Attention: REDACTED TEXT

Re: Montpelier Inn, 7-8 Montpelier Place, Brighton, BNI 3BF - Regulation 38 Notice (Summary Review ss 53A to 53D of The Licensing Act 2003)

Please include this letter in the review, which is being undertaken in respect of The Montpelier Inn, BNI 3BF, as referenced in the Regulation 38 Notice dated 12 November 2020.

We reside at REDACTED TEXT, where we have REDACTED TEXT. Over the years, but especially noticeable in the last 3-4 years and particularly acutely in the last 2 years, in our regular passing back and forth along Montpelier Place, we have observed that the customers of The Montpelier Inn have been increasingly present outside of the pub (both on the pub forecourt area and on the public pavement) and their general level of noise and behaviour in disregard to local resident and to users of the public pavement running in front of the pub has increased, seemingly without any obvious or effective intervention from those running / managing the pub.

Additionally, we are close friends with and regularly visit one of the REDACTED TEXT. Over the years, and particularly acutely in the last few years, the noise coming from the pub, the type of behaviour evidenced by the pub's customers, both inside and outside of the pub, have caused her considerable distress and disruption in her life, so that her REDAXTED TEXT is significantly impaired in consequence of the way that the pub is operated (and in the manner in which the oversight of its licensing seems to have been carried out) and the apparent disregard by the owners / managers of the pub with respect to the behaviour of the pub's customers. This, despite our friend have repeatedly made request to the owners / managers of the pub to address such issues.

It is therefore no surprise to us that a serious disturbance occurred outside of the pub recently involving fighting and a stabbing on the street down Montpelier Place and along the road heading in the direction of REDACTED TEXT on Montpelier Street. Given the continued poor management of the pub and the apparent inaction over the last few years by those with the authority and responsibility for overseeing the licensing of the pub and issues concerning noise emanating from the pub, this extremely serious event, that had potential to cause material harm to local resident, was a problem just waiting to happen. Accordingly every action that can be taken against the owners / managers of the pub (including any licensee, apparent licensee and brewery company (or similar company) that owns the freehold or leasehold of the pub), should now be taken in consequence of this review and the urgent needs of the local residents and users of the road and pavement near to the pub in respect of this historic and continuing problem with the pub should now be promptly addressed and reflected in comprehensive, appropriate and positive action(s)

In in the re	view under	the Regulation	38 Notice	dated 12 N	lovember 2	020 in resp	pect of T	⊺he
Montpelier	Inn please	take into accou	int all of the	e issues and	comments	set out in	this lette	er.

Yours sincerely

## **REDACTED TEXT**

Licensing Authority

**Brighton & Hove City Council** 

**Bartholomew House** 

**Bartholomew Square** 

**Brighton** 

**BNI IIP** 

Date: 25 November 2020

Our Ref: 2020/40200/LICREP/EH

Phone: REDACTED TEXT

**Email: REDACTED TEXT** 

## SC CON ENDS 26.11.20 VALID PCD & PPN (K)

Dear REDACTED TEXT

Licensing Act 2003

Representation in support of an application by Sussex Police seeking a review of the Premises Licence - 1445/3/2020/03792/LAREV

Montpelier Inn, 7-8 Montpelier Place, Brighton BNI 3BF

I write to make a representation on behalf of the Council's Licensing Team, in their capacity as a responsible authority, in relation to the above application made by Sussex Police seeking to review the Premises Licence for the Montpelier Inn, 7-8 Montpelier Place, Brighton BNI 3BF.

This representation is made as the Licensing Team have concerns that the licensing objectives of the Prevention of Crime and Disorder and Prevention of Public Nuisance are not being upheld.

The history of this matter is explained in more detail in the application of Sussex Police.

The licensing team involvement with the premises is as follows:

On 22 July 2020, accompanied by REDACTED TEXT I visited the premises, following an email from the Designated Premises Supervisor (DPS), REDACTED TEXT, advising that he no longer was the DPS for the premises. At the time of our visit we spoke to REDACTED TEXT, who informed us he was the Manager. We explained that the premises could no longer supply any alcohol until there was a DPS. He informed us that another Manager, REDACTED TEXT was going to be the DPS and that a DPS Application would be submitted straight away. Following this visit I received an email from REDACTED TEXT. (Copy of email attached as Appendix A).

On 22 July 2020, a DPS application was submitted in the name of REDACTED TEXT. There was a delay in processing this application due to the fact that it had been incorrectly completed and delay in the applicant responding to emails.

On 8 October 2020 a referral was received from the Environmental Protection Team following numerous complaints regarding public nuisance and continuous on-going noise complaints. Following this a warning/advice letter was sent. (A copy of this letters can be seen at Appendix B).

On 17 October 2020 an out of hours visit was carried out by Police Licensing and an Officer from this department to check whether the premises were complying with Covid requirements. At the time of this visit it was noted that there were breaches of compliance and a lot of noise from people inside the venue that appeared to be rowdy. A discussion was had with REDACTED TEXT, who introduced himself as the Manager. A discussion was also had with him regarding the on-going noise complaints that were being regularly received.

On 6 November 2020, following a visit by Police Licensing I sent a warning email to the DPS, REDACTED TEXT concerning breaches of the premises licence conditions that were noted at the time of this visit by Police Licensing on 4 November 2020. (A copy of this email can be seen at Appendix C). No response has been received following my warning.

On 11 November 2020, I was asked to contact the PLH 'Rock & Roller Coaster Limited', as it was noted on Companies House that the company was due to be dissolved on 17 November 2020. (A copy of this email and response can be seen at Appendix D and E).

On 11 November 2020, a Transfer application was received in the name of 'REDACTED TEXT' but was missing the Transfer consent form. I contacted REDACTED TEXT, Director for 'Rock & Roller Coaster Limited' to advise. He informed me that he would submit the consent form. Following this conversation, I sent a further email to REDACTED TEXT with a copy of a consent form application. (See Appendix F). To date this authority has not received a consent form for the transfer application.

Rock & Roller Coaster Limited remain the Premises Licence Holder. If the premises licence is not properly transferred within 28 days of the company being dissolved, the licence will lapse.

On 16 November 2020, I was informed that the annual fee invoice sent in August 2020 for the premises licence was still unpaid. An email was sent advising that the licence was suspended until the annual fee had been paid. This invoice was paid on 17 November 2020.

The PLH, REDACTED TEXT, and DPS, REDACTED TEXT, on the current licence do not seem to have any control of the day to day running of the premises. They have not taken any responsibility for the issues reported regarding the poor management. It would seem the person running the bar is 'REDACTED TEXT, who has identified himself to Officers since 2017 as the Manager. However, even he has not taken responsibility for the issues that have recently risen at the premises.

Despite substantial Officer interaction with this premises, including visits, advice and warnings regarding Prevention of Crime and Disorder and Prevention of Public Nuisance, it

is my opinion that the premises is poorly run, there are breaches of the premises licence and the licensing objectives are not being upheld. I believe if the premises licence remains in place, there will be further problems occurring at the venue.

In the circumstances, I fully support the application of Sussex Police seeking the revocation of the premises licence and consider that this is necessary to ensure that the licensing objectives of the Prevention of Crime and Disorder and Prevention of Public Nuisance are met.

Yours sincerely

**REDACTED TEXT** 

Licensing Officer

Licensing Team

Appendix A - Email dated 24 July 2020 from Ash Mohammed

Appendix B – Letter dated 8 October 2020 sent DPS

Appendix C - Email dated 6 November 2020 warning

Appendix D - Email dated 11 November 2020 PLH company

Appendix E - Email dated 11 November 2020 response

Appendix F - Email dated 12 November 2020 consent form

APPENDIX A

From: REDACTED TEXT

Sent: 24 July 2020 11:35

To: REDACTED TEXT

Subject: The Montpelier Inn

#### HI REDACTED TEXT

Thank you for taking the time to advise me the other day and it was a pleasure to meet you both.

I'd love to be as compliant as I can, especially in these challenging times. We also received the letter of a noise complaint so any advice on this would be appreciated. I've ordered new posters and will be monitoring it.

We have Brighton CCTV visiting us today to upgrade our current set up and I am arranging door security for extended hours.

I'm the meantime any paperwork or books you mentioned would be welcomed!

Have a lovely day.

Regards

### APPENDIX B

Rock & Roller Coaster Limited

Montpelier Inn

7 - 8 Montpelier Place

Brighton

East Sussex

**BNI3BF** 

Date: 8 October 2020

Our Ref: REDACTED TEXT

Contact: REDACTED TEXT

Phone: REDACTED TEXT

**Email: REDACTED TEXT** 

Dear REDACTED TEXT

The Health and Safety at Work Act 1974

Management of Health and Safety at Work Regs 1999

The Health Protection (Coronavirus, Restrictions)(No.2&3)(England) Regulation 2020

The Health Protection (Coronavirus, Restrictions) (Obligations of Hospitality Undertakings) (England) Regulations 2020

The Health Protection (Coronavirus, Collection of Contact Details etc and Related Requirements) Regulations 2020

The Health Protection (Coronavirus, Wearing of Face Coverings in a relevant Place) (England) Regulations 2020

Re: The Montpelier Inn, 7-8 Montpelier Place, Brighton

The Environmental protection team have forwarded a complaint to the Licensing team concerning some issues with COVID-19 safety measures in your business.

The complainant alleges that there is lots of noise/public nuisance, that there are issues to do with activity at the front of premises, with lots of customers, (more than rule of 6) no social distancing and that the owner is allowing activity within the premises after 10pm, having shots with locals and loud music

This letter is not to confirm or deny the complaint, but to advise you and enable you to undertake your own investigations.

If you have not already, please read the guidance we produced to help businesses in full https://www.brighton-hove.gov.uk/coronavirus-covid-19/advice-retail-and-hospitality-businesses and review your safety measures. As an employer, you must protect people from harm. This includes taking reasonable steps to protect your workers and others visiting your premises from coronavirus. This is called a COVID-19 risk assessment and it will help you manage risk and protect people. The Health and Safety Executive (HSE) have put together some guidance and an example risk assessment template to help you comply: https://www.hse.gov.uk/coronavirus/working-safely/risk-assessment.htm

You should ensure that customers are seated at tables and as a minimum, you enable customers to sit at least I metre apart from people not in their household/bubble in all directions (measure from person to person as sat in their chairs) If customers are seated at I metre (and not 2 metres), you must also have extra controls in place, such as:

- Screens between people;
- Ensure good ventilation;
- Set up chairs back to back;
- If this is not possible side to side (least preferred).

This applies to all the business's tables and chairs, inside and outside. You must also ensure that staff keep at least I metre apart from customers and from each other.

It is important to note that it is now illegal to meet up socially with more than 6 people who are not within the same household/bubble, even if social distancing is undertaken. This applies inside and outside. Restaurants and hospitality venues can still host larger numbers in total, but groups of up to 6 must not mix or form larger groups.

Restricted businesses that serve alcohol for consumption on the premises must ensure:

- the food or drink is ordered by, and served to, a customer who is seated on the premises; and
- they take all reasonable steps to ensure that the customer remains seated whilst consuming the food or drink on the premises.

Taking orders can be done in a few ways, having an App could be one option.

When you are serving customers and clearing away you could think about placing a tray on the table for the customers place their used crockery etc on, or place a trolley or foldaway table at the end of the table. Tables should not be pre laid with cutlery, glasses or condiments.

A list of restricted businesses or services and exemptions can be found here: https://www.legislation.gov.uk/uksi/2020/1029/pdfs/uksi\_20201029\_en.pdf

It is compulsory for retail, leisure and hospitality staff to wear a face covering in areas that:

- are open to the public and;
- where they come or are likely to come within close contact of a member of the public.

This includes shops, supermarkets, bars, pubs, restaurants, cafes, banks, estate agents, post offices and the public areas of hotels and hostels.

The new requirement for hospitality staff to wear face coverings only applies to consumerfacing staff and not 'back of house' kitchens or office areas of hospitality premises. Staff working 'back of house' will only have to put on a mask if they move into public customerfacing areas of the business e.g. staff will need to wear a face covering when moving from the back kitchen into the seating area where customers may be present.

If businesses have taken steps in line with Health and Safety Executive guidance for COVID-19 secure workplaces to create a physical barrier between workers and members of the public then staff behind the barrier will not be required to wear a face covering. However, you are urged to discuss the installation of any screens/barriers with you inspecting officer before you spend money on something that may not be suitable.

Businesses already have legal obligations to protect their staff under existing employment law. This means taking appropriate steps to provide a safe working environment, which may include providing face coverings where appropriate, alongside other mitigations such as screens and social distancing Businesses should advise workers how to use face coverings safely.

NHS Test and Trace- Collecting Data from Customers:

You are now required by law to help the NHS 'Test and Trace' system to identify and notify people who may have been exposed to the virus. You must:

- Ask at least one member of every party of customers or visitors (up to 6 people) to provide their name and contact details.
- Keep a record of all staff working on their premises and shift times on a given day and their contact details.
- Keep these records of customers, visitors and staff for 21 days and provide data to NHS Test and Trace if requested.
- You must register for an official NHS QR code and display the official NHS QR poster from 24 September 2020, so that customers and visitors can 'check in' using this option as an alternative to providing their contact details.

 Adhere to General Data Protection Regulations by keeping only the information required, storing it safely so no one else can see it and destroying it after 21 days.

Hospitality venues must also refuse entry to those who refuse to participate

For government guidance see: https://www.gov.uk/guidance/maintaining-records-of-staff-customers-and-visitors-to-support-nhs-test-and-trace#displaying-an-official-nhs-qr-poster

All hospitality and leisure businesses must abide by the national curfew.

- Restricted businesses are to close at 22:00 until 05:00.
- Delivery can take place after 22:00 and/or food can be given to a person in a car so long as the person in the car does not leave the car.
- Cinemas, theatres and concert halls performances can carry on at, or after,
   22:00 to allow a performance to finish which began before 22:00, but food and drink supply must stop at 22:00.

A list of restricted businesses or services and exemptions can be found here: https://www.legislation.gov.uk/uksi/2020/1029/pdfs/uksi\_20201029\_en.pdf

With extra restrictions coming into force around the country it is now more important than ever that we need your support and the support of those employed at your establishment/s to continue to stay alert and operate your business following the current government guidance available at: https://www.gov.uk/guidance/working-safely-during-coronavirus-covid-19/restaurants-offering-takeaway-or-delivery

Making your establishment COVID-19 secure will make both your clientele and staff feel safer and will reduce the risk of closure and local lockdowns.

Should you wish to discuss the contents of this letter further, please do not hesitate to contact me at the above address. For further COVID-19 related advice and information you can visit our website at: https://new.brighton-hove.gov.uk/coronavirus-covid-19

Yours sincerely

### APPENDIX C

From: REDACTED TEXT

Sent: 06 November 2020 17:52

To: REDACTED TEXT

Cc: REDACTED TEXT

Subject: Licensing Act 2003 - Montpelier Inn, 7 - 8 Montpelier Place, Brighton BNI 3BF -

2020/39750/LICCON/EH

Importance: High

Dear REDACTED TEXT

Licensing Act 2003 - Breach of Conditions

Unauthorised Licensable Activities

Montpelier Inn, 7 - 8 Montpelier Place, Brighton BNI 3BF

Premises Licence Number: 1445/3/2014/04162/LAPRET

I am writing to you in your capacity as the Designated Premises Supervisor (DPS) for the above premises following a Licensing visit at your premises by Sussex Police on 4 November 2020.

They have advised on the below breach of conditions of your Premises Licence, which states:

Annex 2 – Conditions consistent with the Operating Schedule

For the prevention of crime and disorder:

1. CCTV will be maintained in good working order.

As the system cannot be accessed and the manager has stated that it is not monitored, we currently have no idea if it was working, but from what Ash has said to police it is apparent that it is not maintained. This is a breach of the condition, and if the CCTV is found to be faulty then this will add further weight to that breach.

I remind you that non-compliance with licence permissions and conditions constitutes a breach of the Premises Licence issued under the above legislation. Please ensure that all conditions on the licence are adhered to. It is an offence under the Licensing Act 2003, \$136(1) and (4) to carry on unauthorised licensable activities. The legislations states that: -

- (I) A Person commits an offence if –
- (a) he carries on or attempts to carry on a licensable activity on or from any premises otherwise than

under and in accordance with an authorisation, or

- (b) he knowingly allows a licensable activity to be carried on.
- (4) A person guilty of an offence under this section is liable on summary conviction to imprisonment for a term not exceeding six months or to an unlimited fine, or to both.

Irrespective of the permission's and restrictions attached to any premises licence all licensed premises are required to operate with regard to the 4 licensing objectives, which are;

- o The Prevention of Crime and Disorder
- o Public Safety
- o Prevention of Public Nuisance
- o Protection of Children from Harm

Please be aware that any enforcement action is taken in line with our Licensing Enforcement Policy which includes, issuing of formal warnings, followed by potential prosecution. You are also reminded that at any stage, following the grant of a premises licence, a responsible authority, such as the Police, Environmental Health, or an interested party such as a resident living in the vicinity of the premises, may ask the Licensing Authority to review the licence because of a matter arising at the premises in connection with any of the four licensing objectives.

A copy of this email has also been sent to Police Licensing.

Should you wish to discuss the contents of this email further, please do not hesitate to contact me on REDACTED TEXT.

Yours sincerely

## APPENDIX D

From: REDACTED TEXT

Sent: 11 November 2020 10:44

To: REDACTED TEXT

Subject: Montpelier Inn, 7-8 Montpelier Place, Brighton BN1 3BF

Importance: High

### HI REDACTED TEXT

We are just updating our database/records and note that the Premise Licence Holder for Montpelier Inn, 7-8 Montpelier Place, Brighton BNI 3BF is 'Rock & Roller Coaster Limited' which you are the sole Director.

I also note that on Companies House that 'Rock & Roller Coaster Limited' is due to be dissolved on 17 November 2020.

Can you please confirm that you are still the Premise Licence Holder or if you will be submitting a Transfer Application?

Could you please respond as soon as possible.

Regards

# APPENDIX E

From: REDACTED TEXT

Sent: 11 November 2020 14:10

To: REDACTED TEXT

Subject: Re: Montpelier Inn, 7-8 Montpelier Place, Brighton BN1 3BF

Hi REDACTED TEXT,

We will be submitting a transfer application.

Regards,

## APPENDIX F

From: REDACTED TEXT

Sent: 12 November 2020 12:38

To: REDACTED TEXT

Subject: Transfer Consent Form

HI REDACTED TEXT

Details below on Transfer Applications.

You need to complete the:

consent transfer of a premises licence

Transferring the premises licence

You will need to complete a premises licence transfer application

- Submit a premises licence transfer application online
- Download a paper premises licence transfer application
- The current licence holder will need to complete a consent transfer of a premises licence

The cost is £23 made payable to Brighton & Hove City Council.

There is a 14 day consultation process where Sussex Police can make any comments on the application.

Once the consultation is complete, a new licence with all the details will be sent to you.

Premises transfer application privacy notice.

Premises transfer consent privacy notice.

Regards

#### REDACTED TEXT

Head of Safer Communities

Floor Bartholomew House

**Bartholomew Square** 

Brighton BNI IJP

## SC CON ENDS 26.11.20 VALID PCD & PPN (L)

Dear Sir/Madam,

License Review – Montpelier Inn, 7-8 Montpelier Place Brighton BN I 3BF

#### REDACTED TEXT

I am responding to the notice asking for representations in relation to a review of the license of Montpelier Inn dated 12th November 2020.

I have lived at REDACTED TEXT to the Montpelier Inn for the last two years.

During this time, I park my vehicle on the front driveway which has two spaces. There are a number of reasons for this, since I have lived at this address the plant pots which are on the front of the windowsill property REDACTED TEXT. I find that if the spaces are occupied by myself or REDACTED TEXT the plant pots are kept safe. However, what has happened on more than one occasion is that my vehicle has been keyed, dented and had litter such as beer cans, glasses and cigarette buds left tucked under the windscreen wipers and has recently been spat on literally in front of my eyes.

I used to complain directly to the manager of the pub, however this made matters worse and so I have not said anything for a long time. However, during the month of July '20 as I had parked on the driveway and went to walk through my front door a REDACTED TEXT onto the side of my vehicle narrowly missing me. I have to say I was furious and so put a face mask on and went into the pub to complain about what had just happened. I spoke with the licensee and manager who did come out and clean this up, well wiped it with tissue and apologised, but the point is, this is the sort of regular behaviour that happens from REDACTED TEXT.

On this occasion I would like to point out that neither patrons nor staff were wearing face coverings of any kind. Table service was not being adhered too and music was being played loud meaning people were shouting over each other inside and outside in the terrace. It certainly was not "background music". I was utterly disgusted that the licensee and manager both of whom are responsible for the health and safety to their staff and customers were so brazen in their disregard for it.

Since then, on a weekly if not daily basis when the weather is nice, I have witnessed. Loud music, no face coverings being worn by staff or customer, no table service for customers, patrons of the pub have continued to be grossly intoxicated leaving the pub with glasses and bottles still in hand, they have vomited on REDACTED TEXT, left litter, REDACTED TEXT, smoking cannabis on the pub property, had altercations in the street and there has been late closing of the pub past the 10pm curfew.

All of this has been going on for the length of time I have resided at the above address, but in recent times during a pandemic, alarms me. My partner has completed a detailed noise log as requested by Brighton and Hove City Council to which we were both witness too. Please refer for more in depth detail of days/ times of incidents and disturbances.

On the night of Wednesday, the 4<sup>th</sup> November it was no different but it was worse, it was quite clearly the night before "lockdown 2" and it was mayhem. Neither the Montpelier Inn nor the patrons cared about any social distancing or any of the protective measures that should be in place. There were so many people inside and outside the pub I know this must have been over their capacity. It resembled New Years Eve.

Myself and my partner could not even sit to REDACTED TEXT to the noise, both loud disturbing music and shouting from the customers/ patrons. At 22:00 I checked the time, it was quite clear the customers were not being ejected from the Montpelier Inn, I recall saying to my partner if they're not all out and gone by half past I'll call the Police and report this breach of Covid license rules.

At around 22:15 there was a stabbing in the Street to which myself and my partner witnessed some of the incident, called 999 and have both given full details of how this came from the Montpelier Inn still being open to Police. When Police arrived on scene, there was around 50 people in the street, screaming, swearing, shouting, completely intoxicated and majority being obnoxious to Police, not leaving the area and still have glass bottles and glasses full of alcohol in their hands.

This was a very distressing incident. To find yourself in the centre of a Police cordon the following day knowing there had been arrests made for a stabbing of which the victim was critically ill in hospital made me feel sick to my stomach.

I fully believe that if the Montpelier Inn had been responsible in sticking to the guidelines but at the very least acting within a VALID license, not serving drunk people, not allowing glass / alcoholic drinks to leave the premises, having appropriate number of SIA door staff and crowd control none of this would have happened. This was completely avoidable and shows a complete unwillingness by the licensee and staff to uphold their licence and the current Covid restrictions.

Head of Safer Communities 2nd Floor Bartholomew House Bartholomew Square Brighton BN11IP

24th November 2020

## SC CON ENDS 26.11.20 VALID PCD, PPN & PCH (M)

ftao REDACTED TEXT

Re: 7-8 Montpelier Place Brighton BNI 3BF Premises Licence review

From your flyer put up on the front of the Montpelier Inn I note that you are reviewing the licence.

I am a resident of a flat REDACTED TEXT, and still I hear significant noise from the pub on many evenings and into the early morning, particularly at weekends - it is clear that the pub regularly ignores the conditions of their licence - in particular:

- 6. The external area shall be closed and cleared of patrons by 23.30.
- 7. The licensee shall ensure that noise or vibration does not emanate from the premises so as to cause a nuisance to nearby properties.
- 8. The licensee shall ensure that excessive noise does not come from the premises, such as to cause people in the neighbourhood to be unreasonably disturbed.

The outside area is regularly occupied after that time, with loud phone calls, loud talk, drunken laughter or worse, culminating in the recent near riot and apparent attempted murder. The pub may close in accordance with the licenced hours, I have never stood and watched to verify that, but from passing late in the evening or early morning, and hearing it from my flat, I am certain that conditions 6, 7 & 8 are not adhered to, and I have never seen any attempt by the management to curtail this.

I'd note that I'm a great fan of pubs, and that's part of why I moved to Brighton. Nearby pubs like the Farm, The Hampton and The Windmill are also in residential streets and appear to take their responsibility seriously- I drink at these and if sitting outside at the appropriate time we are told to go inside, and then asked to leave quietly. The management of the Montpelier do not seem to be able to achieve this, and their laxity appears to attract a noisy, aggressive, unpleasant clientele - I'm a REDACTED TEXT, and I prefer to go out of my way to walk on the other side of the road when the pub is open - I can't imagine how more vulnerable people feel about it. The way the pub is operated and it's late opening hours at the weekend might be appropriate in more commercial/club areas of the city, but is certainly not appropriate in what would otherwise be a quiet residential area.

From: REDACTED TEXT Sent: 25 November 2020 17:46

**To:** REDACTED TEXT **Subject:** Montpelier Inn.

# SC CON ENDS 26.11.20 VALID PPN (N)

As a local resident who has been trying to tolerate the horrendous noise made from the pub during football match playing time, I write in to support the email below.

#### REDACTED TEXT

From: REDACTED TEXT Sent: 24 November 2020 22:25

To: REDACTED TEXT Cc: REDACTED TEXT

**Subject:** Supporting representation: Review of the Montpelier Inn

Importance: High

Dear REDACTED TEXT,

I am writing on behalf of both myself and REDACTED TEXT, copied in here, to submit supporting representation for the Police calling the Review into the Montpelier Inn pub on Upper North Street, which is located in our ward of Regency.

Regency runs from the Palace Pier to the Peace Statue and up to seven dials, and so we have the majority of pubs, clubs, restaurants and drinking and nightlife establishes in the entire city of Brighton and Hove. REDACTED TEXT, and I myself have been a REDACTED TEXT in the city for 11 and a half years. Neither of us has ever experienced a case that comes remotely near to that of the Montpelier Inn. The problems associated with the pub include noise, anti-social behaviour, violence and drug-taking, and we have attempted to deal with them since at least 2018 (if not before), by acting as mediators, if you like, between the management and the residents: to no avail. And unfortunately, due to the continual lack of action on the part of the management of the pub, the community has now experienced a stabbing which emanated from the pub itself. It is time for something definitive to be done, before more damage is caused, more people are hurt and more lives are ruined.

Needless to say therefore, that as REDACTED TEXT for Regency, we are delighted that the Police has called a Summary (Expedited) Review into the Montpelier Inn, which is clearly associated with not only serious crime but serious disorder as well.

Clearly, the incident on Wednesday 4<sup>th</sup> November 2021 is a matter arising at the premises in connection with all of the four licensing objectives:

the prevention of crime & disorder;

Four men were arrested on suspicion of attempted murder after a man was stabbed in a mass brawl, a fight involving about 20 men, on Montpelier Place. It has been noted that those involved in this horrific incident were customers of the Montpelier Inn pub that

evening. As well as this incident, on an ongoing basis, drug paraphernalia associated with the pub goers is found by local residents right outside the pub, and the snorting of, for example, cocaine, is seen to take place by the patrons.

### public safety;

The Designated Premises Supervisor has failed to ensure good crowd management and this has left a 40 year old man seriously injured but stable in hospital, but he could have very easily been dead. Indeed, his critical state has led to the arrests being on the grounds of suspected attempted murder.

## • the prevention of public nuisance;

Recorded music is not reduced to background level during the 'wind down' period, instead it is on full blast throughout. Patrons do not all leave the premises before closing time, which is supposed to be at 01:30 at the very latest, on Friday and Saturday nights, and the external area is not closed and cleared of patrons by closing time. Instead, people are regularly hanging around inside and outside of the pub until 2am or 3am, sometimes later. The landlord constantly fails to effectively request the public to respect the needs of local residents and to leave the premises and the area quietly, and so the daily quality of lives of our constituents are completely blighted by the perpetual noise nuisance coming from the pub and by people leaving the pub, leading to residents being unable to function due to lack of sleep, inability to enjoy their homes in tranquillity and ultimately having poor physical and mental health problems. The licensee has failed to ensure that noise or vibration does not emanate from the premises so as to cause a nuisance to nearby properties. Instead, the only place noise and vibration does not seem to reach is to some, but by no means all, of the basements of nearby properties. Therefore, the licensee has clearly failed to ensure that excessive noise does not come from the premises, such as to cause people in the neighbourhood to be unreasonably disturbed. Instead, people in the neighbourhood are constantly disturbed by the excessive noise and anti social behaviour emanating from the pub.

### • protection of children from harm.

16 and 17 year olds are allowed onto the pub premises at any time, and those until 16 must be accompanied by an adult. Given that crime and disorder, antisocial behaviour, noise and nuisance regularly takes place in and around the Montpelier Inn, and the stabbing illustrates that very well: this pub does not protect children from harm.

Many thanks again to Sussex Police for taking leadership on this issue, and for having brought the license of the Montpelier Inn, in for Review. We very much hope, given the substantial evidence against the pub, that their license will be revoked with immediate effect, so that the community can finally live in peace and without harm.

Best wishes, REDACTED TEXT

#### REDACTED TEXT

Head of Safer Communities

Floor Bartholomew House

Bartholomew Square Brighton

**BNI IJP** 

## SC CON ENDS 26.11.20 VALID PCD, PPN & PCH (O)

Dear Whom this may concern,

Re: License Review and objection to licence terms - Montpelier Inn. 7-8 Montpelier Place Brighton BNI 3BF

I am responding to the notice asking for representations in relation to a review of the license of Montpelier Inn dated 12th November 2020.

I have lived at REDACTED TEXT and REDACTED TEXT is the REDACTED TEXT to the Montpelier Inn.

The first part of my residence here I had put up with the noise from the pub as it was typically only two occasions a week I was disturbed by the noise levels. I would like to note that I spent a lot of time travelling with work and was here much much less.

In late 2017 problems really started to affect my living, sleep and peace. I first notified Councellor Alex Phillips via our former neighbours REDACTED TEXT as I did not feel comfortable doing this directly on my own. Myself and the neighbours had also prior to this met with Ash the manager and he spoke on behalf of REDACTED TEXT and himself. It started well with good intentions but nothing consistently changed. Alex Phillips was approached to intervene late January 2017/February 2018. Ash promised to Counsellor Phillips a list of 8 things he would do to miniminise the noise and disturbance. Please refer to Appendix I and email from Alex Phillips confirming Ash actions he would take.

I had also enquired to the council about my options for having the noise addressed. They stated I needed to make a formal complaint in order to act. At that time, I was in a difficult position and I was considering selling my flat. I understand problems that this may cause when selling and that complaints to the council have to be declared to future buyers and so I did not proceed as I needed to put my flat on the market.

On March 3 2019 I wrote to Alex Phillips again, Appendix Reference 2. Content of that email is a plea for help from her to intervene again as over a whole year had past and the disturbance from the pub had got much much worse and was making my life a misery. I have always observed and smelt the waft of cannabis from smokers in the pubs outside area. The problem with drugs had got rapidly worse and I had the unpleasant situation of constantly hearing swearing and music above the normal level and even level 50 on my TV. I was frequently finding drug wrappers right outside my front door on REDACTED TEXT, not to

mention my property littered with cigarette butts tampered and destroyed property. She once again spoke to Ash the manager approximately a month after my email.

On Friday 12 April 2019 I complained yet again to Alex Philips as I was woken up by drinkers still outside on the pubs property and also on my REDACTED TEXT at 5.15am. Please refer to Appendix 3.

I am mentioning these specific incidences are I have files associating these to back up my statement. I can most definitely confirm more often than not I have been disturbed by the noise and antisocial behaviour of the patrons of The Montpelier Inn on more times than I have had hot dinners. I had the pubs landline on speed dial to request the thumping music to be turned down so could hear my TV, read a book and yes, even dare I try and sleep.

I gave up all hope and actually rarely stayed at my property Mon-Thursday as I was unable to function at work due to lack of sleep.

Springing now forward to more recent times, and indeed the serious pandemic. I would like to add commentary that due to health implications I am in the clinically extremely high-risk category from Covid and as such I have been shielding since March 2020 since our first lock down.

Whilst this pandemic has developed when the pub was able to operate I have 100% witnessed this has not been done with public safety in mind. Profit over lives spring to mind.

Please refer to Appendix 4. This is a letter and email exchange from Helen Curtis-DeMendoca from the council dated 21 July. A couple of weeks prior I called the council and made an official complaint. Helen stated I needed to complete a noise diary in order to take any action. Informed me she spoken to the manager then back tracked and said she sent a letter instead. My noise diary is also enclosed. Appendix 5. Please note several members of the council EHL environmental protection, Councillor Tom Druitt and Annie Sparks were all in copy.

Please refer to Appendix 6. These are screen shots of Facebook messenger exchange between myself and Ash the Manager. This is not my preferred and not ideal method of communication but as the pub has no working number nor any number provided by the management despite requesting several times. As you can see from this record that I had to continually request the disruption noise to be dealt with over the course of about a month. This record shows you the frequency when I, could not bear it any longer and plead with Ash to make a change.

Please also note Ash mentions that he needs help, the need for security, tables people moved. I would like to highlight back to Appendix I which he assured Councillor Phillips that security would be put in place back in 2018. To my knowledge and experience door staff were not hired or if so sporadically done so. Within his text he makes it quite clear that he has not employed security.

Please see appendix 7. An email exchange on 15 September from Alun Cance from the council who wanted to discuss my noise log I submitted on 26 August. Please note at this time the pub was operating without a valid licence but this was not picked up or checked with the council. I would like to say I believe my complaint was taken seriously by the

council but that would be a lie. Alun when we finally spoke didn't appear to have read my noise diary properly and referred to many details incorrectly. He kept repeating he had to operate within the laws he had the power to act upon however the pub indeed was already breaking the licence agreement and covid related safety laws but that didn't register. All Alun wanted to keep saying is I should expect noise as I live by a pub and I do not live in a residential area. This statement baffles me to this day that Montpelier area in his eyes is a commercial area? There are far more residential properties than commercial so I do not see how this is possible and I contest this information.

Anyway, nothing happened with this conversation, Alun said he would send a letter to the management, well guess what, that didn't work again.

Within this pandemic I have witnessed overcrowding of people outside in the pubs designated area, take over of the pavement as people were too crammed in to fit. No social distancing observed nor enforced by the management. I overhead Ash the manager state on more than one occasion to patrons considering entering' there are no rules here come on in and lets have shots'. The management were operating in a completely unsafe manor, music blaring so people were shouting at each other to hear each other. At one point he installed a cocktail bar outside complete with speaker connected to the sound system. I am confined to my home for months, I do not feel safe even being able to walk outside my front door without being less than I meter away from someone shouting.

To top it off, the day I do manage to get confidence to go for a walk, I glanced out the window to look at the weather and saw a patron spat from the pub outdoor area onto our campervan. Vile REDATED TEXT was outside at the time having just and was so disgusted she felt she had to mask up, and go next door to inform the management.

This then brings me to the horrendous night of the last day before all the pubs were to shut by order of the government. Well they certainly went with a bang. Loud thumping music to be precise, and the pub was full because as soon as I heard shouting and a large group of men exiting the pub fighting, the rest is sadly history. This was after 10pm curfew and approximately 70 or so people appeared on the street all exiting the pub with drinks in hand. The police have all the information that followed my 999 call.

Please refer to Appendix 8. An email from myself dated 19 November to Annie Sparks at the council questioning the in valid licence situation.

I would now light to express my concerns for any licence in the future to any management or company with the same terms outlined in the most recent licence. I do not agree with the elements outlined in my opinion archaic licence especially in regards to all music levels above background noise at all times and in regards to the opening hours in a RESIDENTIAL area.

I would like to end my letter to you by stating I have lived above and next to two pubs in London previously and have never experienced problems like this one.

I also frequent (in non covid times) many of the neighbourhood pubs along this road who all operate in a respectful manner and are complimentary to the community. They cease alcohol sales at 11.30 and are very conscientious and work with the residents in mind.

Please do let me know if you wish me to expand further. I do have videos of noise levels that I have recorded in the past from my front room and hallway but I may need help extracting these to you.

I am hoping I have gone into enough detail in this letter to give you a small taste of life REDACTED TEXT The Montpelier Inn and my objections to a licence being granted.

With Kind Regards

REDACTED TEXT

### Appendix I

Email exchange 6 February 2018 from Alex Phillips to REDACTED TEXT. Former residents of Borough Street on behalf of Montpelier residents. Note No security firm was. hired, double glazing was not installed and music that is always supposed to be background noise never is. It takes a neighbour to complain after I Opm for the landlord to even consider acting. It typically gets turned down then slowly creeps back up again. Definition of background noise? I would presume so one could have a conversation and it be in the background. As we all live external to the property it is evident it never is at that level.

On Tue, 6 Feb 20 ·18 at 12:30 pm, Alex Phillips <Alex.Phillips@briqhton - hove go, uk> wrote:

#### Hi Nick

I met witu Ash yesterday and he promised the following:

- 1. No music after 10 pm, just background music.
- 2. Signs will be up about coming inside after 10pm by Friday this wk.
- 3. He says windows and doors are closed already at 10pm every night and assures me this will continue into the summer.
- 4. He will let me know on Friday about when double glazing will be installed on the window on borough st.
- 5. He will get back to me by Friday ·16th re the curtains and if this can go ahead.
- 6. There wont be a need for outer door enclosures as there wont be music other than background music after 10pm.
- 7. He will text me today and I have just reminded him to to tell me what security firm he is using to person the door for live events.
- 8. There are no live singers or acoustic bands.

Hope that is helpful and I will provide you with updates. Thanks

Alex

Email to Alex Phillips 3 March 2019 asking for help

----- Forwarded message ------

From: REDACTED TEXT

REDACTED TEXT Date: Sun, 3 Mar 2019 at 18:01

Subject: The Montpelier Inn

To: <AI ex.Phillips@brighton-hove.gov.uk>

Hi Alex

My name is REDACTED TEXT and I live at REDACTED TEXT We have met once at the neighbours meeting. I am afraid a year on and I do not believe Ash the landlord has taken any of the actions that were agreed in the email trail below. I am having terrible trouble with the noise. Last night I had to contact them 3 times. So much so in order to get to sleep I am resulting to take sleeping pills.

I finally filled in a council form last night as I am at my wits end. If there is anything you can do to make the situation much better I would be grateful.

I am battling with noise from the music, customers of the pub and the air bnb he runs smoking outside and on my property. Litter including cigarette butts and drug wrappers outside my door and my plants being destroyed almost every weekend.

Thank you for reading REDACTED TEXT

Sent from my iPhone

Appendix 3

I Email exchange between myself and Alex Phillips date- d 12 –Apr-il 2019 along with photos of continued disturbance.

----- Forwarded message ------

From: REDACTED TEXT

Date: Fri, 12 Apr 2019 at 08:09

Subject: Re: The Montpelier Inn

To: Alex Phillips <Alex.Phillips@brighton-hove.gov.uk>

## Hi Alex

This morning my partner was woken up at 5.15 am with guests from Airbnb playing games on the drive and moving the plants to the other side of my drive and used them as some race game. 5.15 am. Just another timely example of the business next door causing misery to our lives. When will it ever end.



On 9 Apr 2019, at 20:49, Alex oPhillips wrote:

Apologies REDACTED TEXT

I hope to pop in on Friday lunchtime. Best wishes,

Alex

Councillor Alexandra Phillips Deputy Mayor

Brighton and Hove City Council

From: REDACTED TEXT

Sent: Saturday, March 30, 2019 2:49 am

To: Alex Phillips

Subject: Re: The Montpelier Inn

Hi Alex

Is there any update with the Montpelier Inn? Thanks

**REDACTED TEXT** 

Sent from my iPhone

On 6 Mar 2019, at 11:31, Alex Phillips <., alex.phillips@brighton-hove.gov.uk wrote:

Perfect; I had been using his mobile.

Will let you know what comes of this. Cheers,

Alex

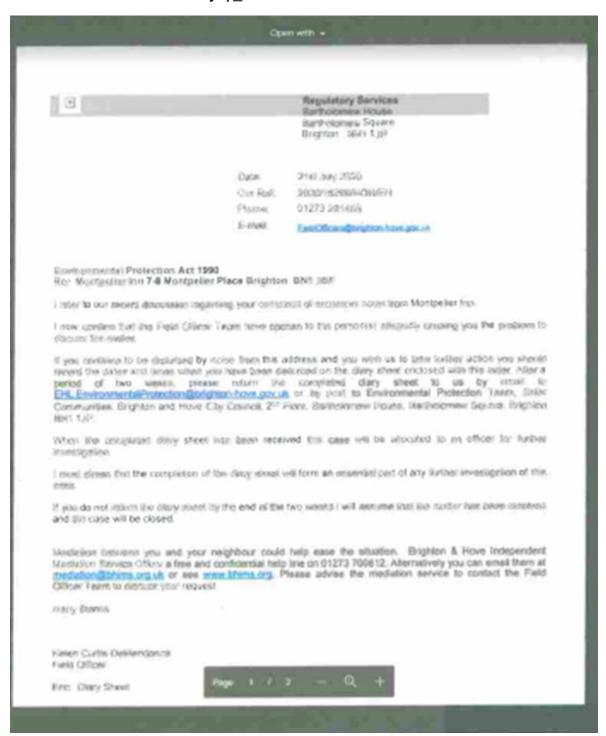
Councillor Alexandra Phillips Deputy Mayor

Brighton and Hove City Council

Letter received after conversation with Helen Curtis-DeMendoca from council wrote to me and

I stated that they have spoken to the Landlord. I questions this as the The Montpelier Inn does no lhave a contact number. Helen confirmed this was actually not the case, she wrote to them instead.

I received this letter dated 21 July\_ from the council.



Email to several council members on 26 August 2020 asking for help. I was asked by the Council to complete a noise diary also. Note The Montpelier in was not in possession of licence at this stage. Yet council did nothing.

---- Fonwarded message -----

From: REDACTED TEXT

Date: Wed, 26 Aug 2020 at 09:39 Subject: Re: The Montpelier Inn

To: Annie Sparks < Annie. Sparks @brighton-hove.gov.uk >

Cc: Alex Phillips <Alex.Phillips@brighton-hove.gov.uk>, Brett Stacey

<Brett.Stacey@brighton-hove.gov.uk>, EHL Environmental Protection

<EHL.EnvironmentalProtection@brighton-hove.gov.uk>, Jo Player <Jo.Player@brighton-hove.gov.uk>, REDACTED TEXT Tom Druitt tTom.Druitt@brighton-hove.govu.k>

#### Dear all

Here is an example of the noise on Friday at 22.17pm. I've had 4 mopeds park in my drive, managed to ask three to move the last just told me t:o \*\*\*\*

Off Numerous people using my window and doorway as a phone booth, Presumably because it's too loud on the premises to hear anything.

I was under the impression with covid music should be kept low so people do not have to shout at each other.

I am a high risk so cannot go in the pub to complain however the landlord did respond to my Facebook message and has since turned the music down. I have video evidence of sound both in the hallway of my property and in from my sofa in the front room.

The landlord as pretends to be apologetic but does nothing. He says he wants to talk, but since i have asked for his phone number he will no longer return my messages. I do not ,want to speak to him in person, i am high risk from Covid and therefore do not feel comfortable being near him from what i have witnessed with his behaviour ,with his customers.

He has already accused both my partner and I of complaining to the council which went down lack a sack of potatoes. I did not comment.

Noise diary attached. Enough is enough - we really need your help for this to stop.

Day	Time	Detailed noise description	How did the noise affect
Dat	am/pm	eg actual words spoken/	you/what were you trying
е	From To	sung, music type	to do?

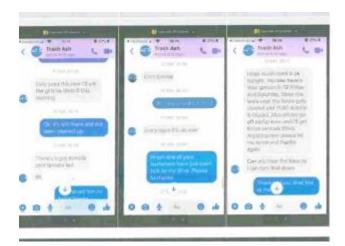
7 Aug	21.40	24:00	Lots of people outside the pub in fenced area all night making noise. I recorded the sound whilst laying in bed an shared with the landlord. He moved a table to discourage people from standing closer to my property. Problem still persisted as they just stood instead.	Both my partner and i could not s leep until the pub closed due to the noise levels of his customers.
8Aug	2am	9am next day	The pub has new urinals fitted during lockdown. If not turned off in the evening I have the sound of 5 cisterns continually to fill all night long right by the	Was awake from 2am as could not get back to sleep due to the noise. Feels like I am sleeping in a block of toilets. Apparently The landlord forgot to turn it off.
			REDACTED TEXT. This is not news to the landlord, I have complained before and he agreed to turn them down after 10pm and off at night.	
I0Aug	22.00	22.40	Lots of customers making noise outside in fenced area of the pub. I messaged landlord to reduce the noise outside so I could go to sleep	Not able to got to sleep for a few hours. Customers smashing glasses, talking loudly etc. On this day landlord agreed by text again that he would reduce noise outside at 10pm each night and turn down urinals.
I 3Aug	23.26	Past midnig ht	Being kepts awake by urinal noise in bedroom. Messaged landlord to again turn them off.	Eventually they went off approx Ihr after. Still fully awake in bed due to the noise.
I4 Aug	22.31	Past midnig ht	Noise from customers and music blarring from the the pub outside unbearable. Messaged landlord to act.	Not able to sleep, can music and customers in all of the rooms in my house including my courtyard garden.
I6 Aug	22.38	IIAM next day	Urinals left on all night.Could not sleep in my bedroom due to the sound	Ended up sleeping onfloor of my front room. Message landlord, aparently he was away. I pointed out that others he employed should do this as part of the close down process.
I8Aug	22.53	Time unkno wn	Noise from customers outside keeping me awake. Messaged the landlord to move the table close to me and discourage sound.	Again being kept awake. I would like to add I start work at 5am every morning and have made the landlord aware on several occasions now the noise is unacceptable. Landlord

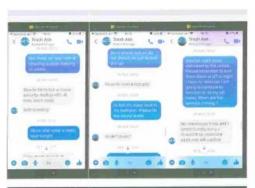
l <sup>9</sup> Aug	d	Pub is really quiet so the landlord decided to message me to see if I am happy with the noise levels. There are literally 4 customers in his pub.	messaged to say his was struggling to manage.
Day Dat e	Tir am/į From	Detailed noise description eg actual words spoken/ sung, music type	How did the noise affect you/what were you trying to do?

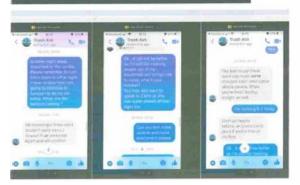
21 Aug	22.00	4:00a	Lots of people outside the pub	
		m next	in fenced area all night making	at no5 also had noise
		day	noise. Music blarring out.	distrubance and people parked
			Several customers mopeds	on her driveway.
			parked on my drive. Glasses	I could not sleep till the pub
			smashed, front window seal	closed, this was around 3-4 am.
			used as a phone booth.	I asked the landlord to ask his
			Constant noise all night long.	customer who told me to 'Fuck
			Landlord did nothing as there	off' when I asked him to not
			was an 18 <sup>th</sup> Birthday party on.	park on my drive. He said he
			Woke up to sick on my drive	would try. 2.30am Ash and the
			way and glass	boy moved the moped, I believe without a helmet on.
				without a neimet on.

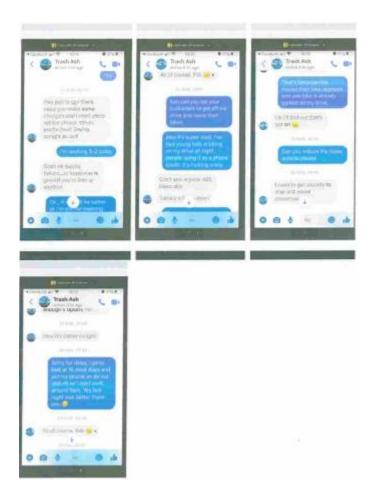
22Aug			Landlord messages me as he was fully aware of how terrible the noise was the night before. Claims he needs advice. He was provided advice when councellor Phillips intervened. on what to do to reduce noise in 2019 but no action was taken, just empty promised.	
23Aug	l l pm	next day	Outdoor customer noise level unbearable, I can hear every word of the drunk conversations whilst laying in bed. I messaged landlord at 2.20am again to reduce noise. No response	Not able to sleep, can hear customers in all of the rooms in my house including my courtyard garden.
25Aug	2am	Still going on next day it is curren t ly I I am I I AM next day	Urinals left on despite messaging the landlord. Messaged landlord again at 3.44am due to noise and reminding him how important and distrubing his lack of action is to us and also for me being able to function at work due to lack of sleep. Not response	Ended up try to sleep on floor of my front room. I have been awak since 2am.

Screenshots of Facebook message between myself and Ash - the manager. This is the ONLY method I have to contact him as he has not shared a telephone number or email despite requesting several times. These messages highlight that he was aware of the disturbance, antisocial behaviour, aware that indeed the music was not at background level numerous times but continued left to me to complain night after night about the issues and effect on my peace , sleep continued interference to me being able to enjoy my own home without distress.l









Email from Alun Cance - person from the council emailed me to discuss the noise log I submitted on 26

August 2020. Note the Montpelier Inn was operating without a valid licence in this moment in-'time. I spoke to Alun at length and he informed me he would write another letter to the Montpelier Inn. He said he had looked into my complaint but had actually not read my noise diary properly. He said he had limited actions he could do within the law and I needed to prove the disturbance and

I anti social behaviour. He stated that I may- have to have a- noise measuring machine fitted in my property.

On Tue, 15 Sept 2020 at 14:43, Alun Cance <Alun.Cance@brighton-hove.gov.uk>\\wrote:

Dear REDACTED TEXT

I refer to your complaint regarding the above premises. Please could you call me on (01273) 292130 in order to discuss the matter further. The best times to contact me are sometime between Monday to Friday - 2pm - 5pm.

Alternatively, please feel free to mail a phone number and a convenient time at which to contact you.

Regards,

REDACTED TEXT

Environmental Health & licensing: Brighton & Hove City Council

Appendix 8

Email dated 19 November to council requesting insight as to the licence not being checked between the dates of complaints this year between July and November 2020. No response received as yet.

Forwarded message

From: REDACTED TEXT

Date: Thu 19 Nov 2020 at 13:51

Subject: Montpelier Inn

To: Annie Sparks < Annie. Soarks@brigh on-hove.gov.uk >

cc: Alex Phillif.JS <Alex.Phillips@briahton-hove .gov uk>,

**REDACTED TEXT** 

Dear Annie

May I please ask when noise and antisocial behaviour was raised to the council why was the licence not checked? The pub has been operating out of licence since August yet we have been speaking to the council about the noise post this date. It appears to me that the council has not completed the necessary checks or even locked at our complaint in detail.

I cannot help wonder the 'what ifs' if the lack of licence was noticed by the council.

We are fearful and concerned about another licence on the same terms being issued to another person. We do not agree with all the elements outlined in the current archaic licence, especially in regards to the opening hours till late and in some instances till 5am. Net serving alcohol but staying open just ensures the cutomers make their last round of drinks a big one. I have witnessed this myself go,ing; in to complain about the noise, at 3am and customers having several pints lined up on the table in front of them. And thus with more booze going in the noise levels and antisocial behaviour goes up.

Many thanks

Kind Regards, REDACTED TEXT

BY EMAIL ONLY Licensing Team Brighton & Hove Council 2<sup>nd</sup> Floor Barts House Barts Square BN1 1JP Please ask for: REDACTED TEXT
Direct Tel: REDACTED TEXT
Email: REDACTED TEXT
Our ref: REDACTED TEXT

Your ref:

Date: 26 November 2020

Dear Sirs,

## SC CON ENDS 26.11.20 VALID PCD (P)

Re: <u>Licensing Act 2003 – Review Proceedings</u>

Montpelier Inn 7-8 Montpelier Place Brighton BN1 3BF

We act on behalf of Ei Group Ltd. Our client is the freehold owner of these premises and we have received a copy of the application for expedited review of the premises licence issued issued under Section 53A of the Licensing Act 2003. We understand that a hearing to consider that application and any interim steps has taken place and the licence was suspended pending the full review.

We would be grateful if you would accept this letter as a formal representation on behalf of Ei Group Ltd to that review.

Ei Group Ltd owns around 4000 public houses in England and Wales. The vast majority of these premises are the subject of lease/tenancy agreements through which the tenant operates his/her/its own business out of our client's premises. The lease/tenancy agreement makes it clear that all operational responsibility for the premises lies with the tenant. The Montpelier is the subject of a tenancy in favour of Rock and Roller Coaster Ltd, the Premises Licence holder (although this is currently being transferred we understand), who has been operating these premises under the tenancy since July 1994.

Please note we take a wholly neutral stance with regards to the allegations made given that our client has no operational responsibility for the operation of the premises. On the basis of the information given within the application, it is not clear whether the premises licence holder was on site at the time of the incident contained within but what is clear is that serious mistakes have been made by the management at the property.

It appears to our client that the cause of the difficulties at these premises is the premises licence holder and current DPS. In the circumstances Ei Group Ltd are engaged in discussions with the tenant with a view to their departure from the property so that they have nothing further to do with their operation going forward and then following on after liaison with the police, a new suitable operator would be introduced.

At this stage, we would be grateful if you could acknowledge receipt of this representation and advise as to the date of the hearing.

We look forward to hearing from you.

Yours faithfully

REDACTED TEXT

GOSSCHALKS

#### SUPPORTING REPRESENTAIONS

From: **REDACTED TEXT**Sent: 12 November 2020 18:01
To: **REDACTED TEXT** 

Subject: Summary Review of Montpelier Inn 7-8 Montpelier Place Brighton BN1 3BF

## SC CON ENDS 26.11.20 VALID PCD (S1)

Attn Head of Safer Communities

I would like to offer a few observations regarding the above review as somebody who REDACTED TEXT and considers themselves to be a 'regular' at the pub. I have lived at the top of REDACTED TEXT, not far from the pub, since 2003. Since REDACTED TEXT (sorry I do not know his surname) took over as landlord a few years ago it has been generally very well run. During recent times, and particularly since the easing of the first lockdown, the pub has been relatively busy at weekends. At the age of REDACTED TEXT, I can't say I frequent the premises regularly on busy weekends (I am more likely to go during the week, when it is quiet, to watch football) but I have been there on the odd 'busy' occasion. On those occasions there has always been somebody on the door and I have witnessed REDACTED TEXT handle odd the rare 'incident' (a youngster maybe having one too many) that happens very well. So, I would like to convey that the overall atmosphere is that it is a very safe place to be. I have never witnessed any sort of altercation on or near the premises and I have always felt very comfortable whilst at the premises.

I was not at the premises on the night of the altercation, Wednesday 4th November, but I did park my car about 45 minutes before closing time nearby and I noticed that it was busy. I am sure that as it was the night before lockdown many pubs were relatively busy and it is no surprise that the Montpelier was busy. It has been a tough year for pubs and publicans and you cannot blame them for taking advantage of relatively busy evenings. I hope that the review does not jeopardise the license for the Montpelier Inn. It would be sad if one, albeit very serious, altercation means it cannot continue as a public house.

Regards

**REDACTED TEXT** 

From: REDACTED TEXT Sent: 25 November 2020 10:13

To: EHL Safety

**Subject:** The Montpelier Inn: Positive recommendation

# SC CON ENDS 26.11.20 VALID PCD (S2)

Dear Council,

I do not think that the licencee should have his license revoked because of one incident earlier this month.

As a sports pub prior to Coronavirus and attendent circumcstnces, I have visited the pub often and as a solo, older REDACTED TEXT customer have always felt very comfortable, welcomed and safe at the Montpelier Inn. This year has presented difficult circumstances for all and I hope that when restrictions are lifted, "The Monty" will regain its former place as jovial sports bar for the neighborhood.

Yours truly, REDACTED TEXT